

Access Statement For The Gaskell Arms Hotel

Introduction

The Gaskell Arms Hotel is a charming 2 Star Rated 17th century Coaching Inn set in the Medieval Town of Much Wenlock. We have 16 En-suite rooms offering single, double, twin, suites and family rooms. We aim to provide the highest standards of service to all our guests. We look forward to welcoming you to The Gaskell Arms Hotel and making your stay an enjoyable one. We offer the following services and facilities:

Pre-Arrival

- For assistance prior to arrival please contact reservations on 01952 727212
- The Town Centre is a 2 minute walk with interesting gift shops, antique shops newsagents etc.
- The Bus Stop is just around the corner from the Hotel on the main A458
- The nearest Railway Station is Telford approximately 10 miles away. Taxis are usually available at the station but we can book one for you in advance if required.
- There are several local taxi companies; we can make bookings in advance for you.
- We regret that we are unable to accommodate dogs, only assistance dogs or guide dogs
- Menus can be provided in large print if required. We regret that we do not have facilities to prepare documents in Braille.
- Our website www.gaskellarms.co.uk provides pictures of our accommodation and further information about the services we provide.

- You can contact us by telephone, e-mail or fax. Please see the "Contact information" section of this document for full details

Arrival & Car Parking Facilities

- To ensure your accommodation is ready we ask that guests do not normally arrive before 2.00 pm. Earlier arrival may, however, be possible by arrangement.
- We have a large private car park at the rear of the hotel which is on a very slight incline and tarmaced. This access is most accessible.
- The entrance to the reception area is from the car park on a level surface with no steps.
- We offer assistance with luggage.
- There is parking available for up to 40 vehicles

Main Entrance & Reception

- There is one step of down from the reception area into the lounge. The step height is 7" and width 2' 7" with vertical handrail assistance on one side. Ramp can be provided for wheelchair users.
- If you arrive from the car park entrance, the front desk is immediately in front of you.
- The reception desk is 39 inches High. Registration can be completed whilst sitting in the reception area and we have clipboards available.
- On check in the staff will brief you of our evacuation policy.

- There is one flight of stairs to the accommodation rooms in the main building and The Gaskell Mews.

Main Entrance & Reception (Cont/...

- To the right of the reception desk is the Public Bar with no steps
- To the left of the reception desk down one step leads you to the lounge bar and dining room. One step 2'7" with grab rail and ramp for wheelchair users.
- The floor surface throughout is short pile carpet
- Main Entrance Door is single leaf with door closer
- Clear pricing is available at reception

Public Areas - General (Internal)

- The public telephone is located in the lobby

Public Areas - WC

- There is one set of public toilets in the lobby by the reception desk
- Floor in ladies is carpeted and in the gents it is tiled
- There are hand rails in the toilet cubicles
- Tiles and sanitary ware is white

Restaurant / Dining Room, Bar & Lounges

- There is a restaurant on the ground floor which is reached through the lounge area without any steps.
- Staff will seat you at a table.
- The restaurant is table service only.
- Menus are available in large print.
- Lighting is mainly natural day light whilst for the evening meal lighting is low level

Restaurant / Dining Room, Bar & Lounges (Cont/...

- We are able to cater for varying dietary needs, please advise staff on booking.
- There is a public bar situated on the ground floor to the right of the reception and is fully carpeted with short pile carpet.
- There is a selection of tables and chairs available of varying heights
- Lighting is mainly natural day light (from large windows). The bar has subtle lighting in the evening.
- We also have a very comfortable lounge bar which is fully carpeted throughout and has a welcoming log fire in the winter months. The Lounge Area is split level and has one step down.
- Bar meals are served in the lounge area between 7.00 p.m. and 9.30 p.m.
- Full a la carte menu is available in the restaurant between 7.30 a.m. and 9.00 p.m.
- Breakfast is served in the restaurant between 7.30 am & 9.00am

- **Laundry**

Laundry and dry cleaning can be arranged

- **Outdoor Facilities**

- Horse Riding nearby

- Ideal Location for Ramblers and Cyclists

- **Bedrooms**

Bedrooms in the main building are on the first floor all en-suite and carpeted throughout.

- **The Gaskell Mews Suites;** are on two levels. There is one flight of stairs to the bedroom area which is fully carpeted whilst the ground floor seating area has laminated flooring and the bathrooms are tiled flooring. The door width to shower room is 2'4". Door width into shower is 2'2", shower base 2'6" x 2'2", step height into shower as 1'.

- **The Coach House Suite;** There is one flight of stairs with one step down into the main bedroom width 2'4" and height 7". The bath height is 1'8", door to bathroom 2'4". Mixer shower over bath, knobs of knob type. There are also 2 steps down into second bedroom with interconnecting door.

- **The Family Room/Bathroom – Room 6**

The bathroom is private to Room 6 with two steps. Step height from bedroom 2'4" second step on to landing towards bathroom is width 3'3", height 7". Door width into bathroom 2'3", bath height 1'9". Electric shower over bath. Taps on bath are cross shaped.

- **Room 7 - Double En-suite:** Shower room door width into shower room 1'10" door into shower 1'3", shower base 2'2" x 2'2", step into shower 1'4". Mains supply shower unit, large single control knob for mixing hot & cold water.

Room 11 – Double en-suite

- Door width into shower Room 1'8". Door into shower 1'9". Shower base 2'4" x 2'4". Step into shower 1'1". Mains supply shower unit with large single control knob for mixing hot and cold water.

Step in corridor by Room 11 – width 3', height 5".

- **Room 12 – Twin En-Suite**

Twin bedded room with large shower room. Door into bedroom 2'4"; Step height into bedroom 6", door width into showerroom 2'4". Small step inside showerroom width 4'10", height 4". Door width into shower 2'3.5". Shower Base 3'6" x 2'6". Step height into shower 9.5". Electric Shower Unit.

- **Room 14 - Double En-Suite**

Door width into bathroom 2'4", Bath Height 1'7". Mixer Unit for Shower over bath handle diver for bath or shower. Taps are cross shaped.

- **Room 15 – Double En-suite**

Bathroom door width into bathroom 2'4", bath height 1'9", Mixer Unit for Shower over bath handle divert for bath or shower. Taps are cross shaped.

- **Room 16 – Twin En-Suite**

Bathroom door width into bathroom 2'4", Bath Height 1'9". Mixer Unit for shower over bath handle divert for bath or shower. Taps are cross Shaped.

- **Rindleford Suite – Twin En-Suite**

Shower room door width into shower room 2'5". Door width into Shower 1'8". Shower Base 3'6" x 2'2". Step into shower 10.5". Shower Unit electric with knob control. Vertical grab handle fitted inside shower

- Tea and Coffee Facilities, Hairdryer and Televisions are provided. Iron and Ironing board are available upon request.
- The Gaskell Mews Suites have modem connection.
- Our Beds are normally made with sheets and blankets.
- Twin or double bed combinations available.
- Emergency procedures clearly written and in large print.
- Television with teletext and remote control
- Flooring in bedrooms is short pile carpet
- Room folders available in large print but not Braille
- Reading lamps are provided
- Bowls can be provided for assistance dogs food and water
- All rooms are non smoking
- The furniture is flexible in the room and items can be moved or removed on request

- **Grounds and Gardens**

- We have a large walled garden with lawns, flower beds and fruit.
- Guests are very welcome to enjoy our garden at all times
- Access to the garden is through a door in the lobby
- There are three steps up into the garden. Care must be taken and there is a hand rail on the right hand side of the steps. Wheelchair access is available.
- There is also a covered patio area

Additional Information

- If you require assistance during your stay please contact reception.
- All accommodation rooms are non-smoking
- We have a set evacuation procedures which are displayed in your room. For basic information - Alarm bells are continuous alarm. Someone will come to your room and assist with evacuation either out of the building or to a refuge.
- All front house staff have regular training which includes disability awareness training
- The network coverage for mobile phone is not too good. The Orange Network seems to be the best

Additional Information (Cont/...

- List of carers in the local area:-

Lady Foresters Community Nursing Home,
Much Wenlock
Tel: 01952 727203

Wheatland Nursing Home
Much Wenlock
Tel: 01952 728497

Private Hire Taxis

ATR Taxis:	01746 769000
Bridgnorth Taxis	01746 765000 or 761062
Collins Taxis	01746 763147 – Mob. 07836 780457
Central Taxis	01952 501050
Broseley Taxis	01952 882666

Public Transport

Arriva

Bus Times 0871 200 2233

Bus No. 436 Daily Service between Shrewsbury & Bridgnorth

Bus No. 39 Limited service between Much Wenlock & Telford

Shropshire Bus

Boultons No. 861
Tuesday only service between Much Wenlock & Telford

Whittle Bus No. 860
Wednesday only service between Bishop's Castle and Telford

Contact Information

- Address:

The Gaskell Arms Hotel, Much Wenlock Shropshire. Tf13 6AQ

- Telephone: 01952 727212
- Fax: 01952 728505
- Email: maxine@gaskellarms.co.uk
- Website: www.gaskellarms.co.uk
- Hours of operation: 7.00 a.m. - 12 Midnight
- Emergency number: 01746 714010

Future Plans

- By the end of 2008 we hope to achieve 3 Star Rating

We welcome your feedback to help us continuously improve if you have any comments please phone 01952 727212 or email maxine@gaskellarms.co.uk